

Number of Operations	South Field	15,061		
	North Field	<u>12,008</u>	43.9%	Touch & Goes
	Total	27,069		

Complaint Total **82** **0.3%** **of Total Oakland Operations**

		# of Complaints	% of Total Complaints
Individual Complaints:	21	21	26%
Repeat Callers(2 - 5):	12	39	48%
Frequent Callers(6+):	3	22	27%

Complaints by Time Received

Day (0700 - 1900)	41	50%
Evening (1900 - 2200)	9	11%
Night (2200 - 0700)	32	39%

Complaints by District / City

Alameda - Bay Farm Island	38	46%
Alameda - Central	4	5%
Alameda - Fernside	0	0%
Castro Valley	4	5%
Oakland	3	4%
Berkeley	1	1%
Kensington	1	1%
Pleasant Hill	2	2%
San Leandro	11	13%
San Lorenzo	7	9%
Orinda	1	1%
Hayward	9	11%
Other	1	1%

Complaints by Type of Operation

South Field (Arr./Dep.)	40	49%
North Field (Arr./Dep.)	32	39%
Overflight	7	9%
General	1	1%
Not Reported	2	2%

Type of Aircraft	Jet	Propeller	Helicopter	Military
	69	11	1	1